

## WHO WE ARE

We are an award-winning, full-service community bank supporting individuals, families, and businesses at every stage of their financial journey. With offices across Northern New England, we offer competitive financial products and services, delivered by a talented team and complemented by the latest in digital banking to empower you to bank the way you want. Founded in 1875, we're passionate about making a difference in people's lives, so that together we can thrive in a vibrant, prosperous community for all.

## WHY US

You can expect incredible service, delivered by smart and friendly financial experts who live and work right here in your community. We listen to what our customers need so we can provide guidance, stability, and the best banking experience possible—whether you choose to bank online, in-person, or by phone.

### BUSINESS BANKING


With personalized, local guidance, our dedicated bankers get to know your business. Whether you need startup financing, complex loan assistance, treasury management support, or international payment capabilities, we have the products and expertise to help your business thrive.

### PERSONAL BANKING

We support you where you are today and help you grow to meet your goals, with support and solutions that fit your lifestyle. We work side-by-side to help you manage your money, with the confidence of in person guidance and sophisticated digital tools.



 **630+**  
EMPLOYEES

 **50%**  
OF EXECUTIVES  
AND  
**36%**  
OF BOARD  
DIRECTORS  
IDENTIFY AS  
FEMALE

 **57**  
BANKING  
CENTERS  
**66**  
ATMs

 **24/7**  
LIVE PHONE  
SUPPORT

### OUR CORE VALUES

**HONESTY  
& INTEGRITY**  
above all else

**TRUST**  
built on fairness

**SERVICE**  
that creates remarkable  
experiences

**RESPONSIBILITY**  
to use our resources  
for the greater good

**EXCELLENCE**  
through hard work  
and lifelong learning

**DIVERSITY**  
realized through  
inclusion and respect

**ASSETS**  
**\$5.8**  
BILLION

**LOANS**  
**\$4.1**  
BILLION

**DEPOSITS**  
**\$4.7**  
BILLION

**ASSETS UNDER  
ADMINISTRATION**  
**\$1.8**  
BILLION

**TICKER**  
**CAC**  
NASDAQ

## GROWING, GIVING, THRIVING—TOGETHER

As a dedicated community bank, we're passionate about giving back and making a difference in our communities and neighborhoods, where we live, work, and play. Community is at the core of what we do and why we do it, and as we've grown over the years, our commitment to socially-minded growth and giving back have deepened.

## NATIONALLY RECOGNIZED, LOCALLY COMMITTED

We're dedicated to listening to what our customers need, so we can be there for them—providing guidance, stability, and a better banking experience.

### RECOGNITIONS AND AWARDS

- |   |   |
|---|---|
|  <b>2022 Customer Experience Leader in U.S. Retail Banking</b><br>Coalition Greenwich |  <b>2022 Customer Experience Leader in U.S. Commercial Small Business Banking</b><br>Coalition Greenwich |
|  <b>2022 Lender at Work for Maine</b><br>Finance Authority of Maine                   |  <b>2021 + 2022 Best Places to Work in Maine</b><br>Best Companies Group                                 |
|  <b>2022 + 2023 World's Best Banks</b><br>Forbes                                      |  <b>Above &amp; Beyond Award</b><br>Employer Support of the National Guard & Reserve                     |

## hope home

Through our unique Hope@Home program, we're raising awareness for the issue of homelessness in our communities, while supporting the organizations at the forefront of providing help. Because we believe that everyone deserves a safe place to call home.

**\$100**

DONATED FOR EVERY NEW HOME WE FINANCE

**50+**

HOMELESS SHELTERS SUPPORTED IN OUR COMMUNITIES

**\$750,000+**

DONATED IN TOTAL SINCE THE PROGRAM BEGAN IN 2015



2022 ANNUAL REPORT



2022 ESG REPORT